



## JOB DETAILS:

Documents, Designing and Printing Services.

### Terms of Reference

Lifeline/Childline Zambia seeks to engage highly reputable firms to provide, designing, and printing services.

#### 1. Background

Lifeline/ChildLine Zambia is a non-governmental organization that provides counselling, guidance and referral services to adults and young adults who have faced gender-based violence (GBV) and emotional abuse. We are affiliated to Child Helpline International, a global network of telephone and outreach services for children and young people and Lifeline International which promotes mental health and suicide prevention.

We have been in existence since 2003 when we started offering telephone counselling in response to the HIV and AIDS pandemic. Together with partners that also prioritise child protection, we bid for and won a government call to start a toll-free Child Helpline number in 2011.

Lifeline/Childline Zambia is an organization that conducts primarily telephone counselling, guidance and referral services on various social and health problems that affect the Zambian Community through toll free numbers 116 Child helpline and 933 Lifeline. We provide 24/7/365 telephone counselling and outreach services for children and adults that face challenges visa-vis Child Abuse, Stop Child Marriage, Child On-line Protection, Children on the move, Child Labour and Gender-Based Violence, HIV/AIDS counselling.

In addition, we provide; SMS/ONLINE CHAT counselling, Face to Face counselling as well as Schools and communities outreach program

We are honored to be the premier call service for vulnerable adults and young adults in Zambia, who face physical, sexual, and emotional abuse and need a warm and

unjudging listening ear. Our multilingual counsellors are trained to respond to the needs of clients who require support following violent acts or situations that put them under duress. We also assist clients by referring them to social services in their area, or to the police or health Centre, depending on their situation.

#### OUR VISION

To see every child and adult live in a family and community with security, respect and care: A Zambian society free of violence.

#### OUR PURPOSE

To protect, empower and support vulnerable groups, especially adults and children in our society, to live a life free of all forms of threat to their physical and mental well-being.

Lifeline/Childline Zambia is implementing a project titled “Rapid response Protection Initiative for the most Vulnerable Communities affected by Zambia Severe Drought.” with the support by the UNHCR.

LLCZ is seeking highly reputable firms with capacity of designing and printing the following document.

- Placards Production – 40 copies (Includes, designing and printing)

#### **Job application procedure**

Send your business profile, quotations and clearly marking the category of interest to Lifeline/Childline Zambia Office, Plot 33 Joseph Mwilwa, Rhodespark Lusaka. Zambia or via e-mail address: [lifelinechildline@yahoo.com](mailto:lifelinechildline@yahoo.com) . Submissions of expression of interest in supplying the goods is open from 16 to 20 October 2024 close of day.