



TENDER NOTICE: SUPPLY AND INSTALLATION OF OPERATING SYSTEM OF 3 LAPTOPS

LifeLine/ChildLine Zambia is a non-governmental organization that provides counselling, guidance and referral services to women and girls who have faced gender-based violence (GBV) and emotional abuse. We are affiliated to Child Helpline International, a global network of telephone and outreach services for children and young people and Lifeline International which promotes mental health and suicide prevention.

We have been in existence since 2003 when we started offering telephone counselling in response to the HIV and AIDS pandemic. Together with partners that also priorities child protection, we bid for and won a government call to start a toll-free Child Helpline number in 2011.

Lifeline/Childline Zambia is an organization that conducts primarily telephone counselling, guidance and referral services on various social and health problems that affect the Zambian Community through toll free numbers 116 Child helpline and 933 Gender Based Violence Line. We provide 24/7/365 telephone counselling and outreach services for children and adults that face challenges visa-vis Child Abuse, Stop Child Marriage, Child On-line Protection, Child Labour, human trafficking Gender-Based Violence, and HIV/AIDS counselling.

In addition, we provide; SMS/ONLINE CHAT counselling, Face to Face counselling as well as Schools and communities outreach program. We are honoured to be the premier call service for vulnerable women and girls in Zambia, who face physical, sexual and emotional abuse and need a warm and unjudging listening ear. Our multilingual counsellors are trained to respond to the needs of clients who require support following violent acts or situations that put them under duress. We also assist clients by referring them to social services in their area, or to the police or health centre, depending on their situation. Lifeline Childline invites **sealed tenders** from reputable suppliers for the supply of three laptops and installation of operating system.

Scope of Work:

The successful tenderer will be responsible for;

1. Supplying of laptops and Installation of the operating system.

System Requirements:

The Computers should have the following features:

Preferred Brands: HP and Lenovo

Quantity: 3

Storage: Minimum 256 GB SDD

Memory: Minimum 8GB

Processor: Intel Celeron or better



Processor Technology: 10th Gen and Above
Screen size: 14-inch Diagonal
Color: Any

Tender Requirements:

Interested suppliers should submit their tenders in sealed envelopes, marked "Tender for Laptops addressed to:

Lifeline/Childline Zambia
Plot 33, Joseph Mwilwa Road Rhodespark
Lusaka.

Or Email: lifelinechildline@yahoo.com

Tender Closing Date:

Tenders must be received by **10th March 2025 at 17:00**. Late tenders will not be accepted.

We look forward to receiving your tender!