



TENDER/JOB DETAILS:

Printing Services of Children's Code Act

Terms of Reference

Lifeline/Childline Zambia seeks to engage highly reputable firms to provide the services of Printing of Children's Code Act, to be distributed to Chiefdoms.

1. Background

Lifeline/ChildLine Zambia is a non-governmental organization that provides counselling, guidance and referral services to adults and young adults who have faced gender-based violence (GBV) and emotional abuse. We are affiliated to Child Helpline International, a global network of telephone and outreach services for children and young people and Lifeline International which promotes mental health and suicide prevention.

We have been in existence since 2003 when we started offering telephone counselling in response to the HIV and AIDS pandemic. Together with partners that also prioritise child protection, we bid for and won a government call to start a tollfree Child Helpline number in 2011.

Lifeline/Childline Zambia is an organization that conducts primarily telephone counselling, guidance and referral services on various social and health problems that affect the Zambian Community through toll free numbers 116 Child helpline and 933 Lifeline. We provide 24/7/365 telephone counselling and outreach services for children and adults that face challenges visa-vis Child Abuse, Stop Child

Marriage, Child On-line Protection, Children on the move, Child Labour and Gender-Based Violence, HIV/AIDS counselling.

In addition, we provide; SMS/ONLINE CHAT counselling, Face to Face counselling as well as Schools and communities outreach program

We are honored to be the premier call service for vulnerable adults and young adults in Zambia, who face physical, sexual, and emotional abuse and need a warm and unjudging listening ear. Our multilingual counsellors are trained to respond to the needs of clients who require support following violent acts or situations that put them under duress. We also assist clients by referring them to social services in their area, or to the police or health Centre, depending on their situation.

OUR VISION

To see every child and adult live in a family and community with security, respect and care: A Zambian society free of violence.

OUR PURPOSE

To protect, empower and support vulnerable groups, especially adults and children in our society, to live a life free of all forms of threat to their physical and mental well-being.

Lifeline/Childline Zambia is implementing a project titled “**SPACE 2 LEAD PROJECT.**” with the support by PLAN INTERNATIONAL ZAMBIA.

LLCZ is seeking highly reputable firms with capacity of providing the following services;

- **Printing of 1600 copies of Children’s Code Act Books – A4 Full Color inside on gloss paper. 176 pp plus laminate on 250gsm gloss, text printed one color**

Tender application procedure

Send your business profile, quotations and clearly marking the category of interest to Lifeline/Childline Zambia Office, Plot 33 Joseph Mwilwa, Rhodespark Lusaka. Zambia or via e-mail address: lifelinechildline@yahoo.com . Submissions

of expression of interest in supplying the goods is open from 26th February to 1st March 2026 close of day.