



REQUEST FOR PROCUREMENT AND PRINTING OF IEC MATERIALS QUOTATIONS

Introduction

Lifeline/Childline Zambia seeks to engage highly reputable firms to provide, IEC and branding services.

1. Background

Lifeline/ChildLine Zambia is a non-governmental organization that provides counselling, guidance and referral services to adults and young adults who have faced gender-based violence (GBV) and emotional abuse. We are affiliated to Child Helpline International, a global network of telephone and outreach services for children and young people and Lifeline International which promotes mental health and suicide prevention.

We have been in existence since 2003 when we started offering telephone counselling in response to the HIV and AIDS pandemic. Together with partners that also prioritise child protection, we bid for and won a government call to start a toll-free Child Helpline number in 2011.

Lifeline/Childline Zambia is an organization that conducts primarily telephone counselling, guidance and referral services on various social and health problems that affect the Zambian Community through toll free numbers 116 Child helpline and 933 Lifeline. We provide 24/7/365 telephone counselling and outreach services for children and adults that face challenges visa-vis Child Abuse, Stop Child Marriage, Child On-line Protection, Children on the move, Child Labour and Gender-Based Violence, HIV/AIDS counselling.

In addition, we provide; SMS/ONLINE CHAT counselling, Face to Face counselling as well as Schools and communities outreach program

We are honoured to be the premier call service for vulnerable adults and young adults in Zambia, who face physical, sexual, and emotional abuse and need a warm and unjudging listening ear. Our multilingual counsellors are trained to

respond to the needs of clients who require support following violent acts or situations that put them under duress. We also assist clients by referring them to social services in their area, or to the police or health Centre, depending on their situation.

REQUEST FOR QUOTATIONS

Lifeline/Childline Zambia with support from SIDA under the Children Safe Online project invites suitable firms to quote for the Procurement of the following:

1. 200 Round Neck T-shirts,
2. 250 posters
3. 4 Placards.

Notes:

1. Duration From 09th April to 16th April 2026
2. Quotations in sealed envelopes
3. Must be deposited in a tender box at Lifeline/Childline Zambia situated at plot 33, Joseph Mwilwa Road, Rhodespark, Lusaka. Or Email: lifelinechildline@yahoo.com
4. The deadline for submission of quotations is **16th April 2026** at 17:00hrs